

Terms of Service for Premium Roofing Ltd.

Effective Date: April 17, 2026

Premium Roofing Ltd. (“we,” “us,” or “our”) operates the website <https://premiumroofingltd.com/> (the “Website”). These Terms of Service (“Terms”) govern your access to and use of the Website. By accessing or using the Website, you agree to be bound by these Terms and by our Privacy Policy, which is incorporated into these Terms by reference. If you do not agree with these Terms, please do not use the Website.

1. About Us

Premium Roofing Ltd. is a roofing contractor based in Kelowna, British Columbia, Canada, providing commercial and residential roofing installation, repair, and maintenance services throughout the Okanagan region. Our contact details are set out in Section 22.

2. Acceptance of Terms

By accessing or browsing the Website, submitting an inquiry through our contact form, or otherwise interacting with the Website, you confirm that:

- You are at least the age of majority in your province or territory of residence, or you have the consent of a parent or legal guardian;
- You have read, understood, and agree to be bound by these Terms;
- You will comply with all applicable laws and regulations.

3. Scope of These Terms

These Terms govern your use of the Website only. They do not create a contract for roofing services. Any roofing installation, repair, maintenance, inspection, or other services we perform are governed by a separate written contract, quotation, and/or terms and conditions provided at the time of engagement (the “Service Agreement”). In the event of any conflict between these Terms and a signed Service Agreement concerning the provision of services, the Service Agreement controls.

No information appearing on the Website — including photographs, project galleries, warranty summaries, pricing references, or service descriptions — constitutes a binding offer, estimate, warranty, or contract. A binding agreement for services is formed only when a written quotation has been accepted and signed by both parties.

4. Description of the Website

The Website provides general information about our roofing systems, services, service area, financing options, warranty, and business contact details. It allows you to:

- Learn about our products and services;

- Request a quote or schedule a free inspection through our contact form;
- Access news and updates about our business;
- Follow links to our social media and third-party service providers.

The Website is provided for informational and promotional purposes only.

5. Eligibility

You must be at least 18 years of age, or the age of majority in your jurisdiction, to submit an inquiry through the Website or to enter into any agreement for services. By using the Website, you represent that you meet this requirement.

6. Acceptable Use

When using the Website, you agree not to:

- Violate any applicable law, regulation, or third-party right;
- Use the Website for any fraudulent, deceptive, harassing, defamatory, or unlawful purpose;
- Submit false, misleading, or impersonating information through any form or communication channel;
- Attempt to gain unauthorized access to the Website, its servers, or any connected systems;
- Interfere with or disrupt the operation of the Website, including by introducing viruses, malware, or other harmful code;
- Use any automated system (e.g., robots, scrapers, crawlers, or data-mining tools) to access or harvest content from the Website without our prior written consent;
- Copy, reproduce, republish, or distribute Website content except as expressly permitted by these Terms;
- Use the Website to transmit unsolicited advertising, “spam,” or chain communications;
- Reverse engineer, decompile, or otherwise attempt to extract the source code of the Website.

We reserve the right to restrict or terminate your access to the Website at our sole discretion if we believe you have violated these Terms or applicable law.

7. Intellectual Property

All content on the Website — including text, graphics, logos, photographs, videos, icons, service descriptions, system names, trade dress, and the compilation and arrangement thereof (the “Content”) — is the property of Premium Roofing Ltd. or our licensors and is protected by Canadian and international copyright, trademark, and other intellectual property laws.

The Premium Roofing name, logo, and related marks are trademarks of Premium Roofing Ltd. You may not use, copy, or display them without our prior written consent.

You are granted a limited, revocable, non-exclusive, non-transferable licence to access and view the Content for your personal, non-commercial use. Any other use — including reproduction, modification, distribution, public display, or creation of derivative works — is prohibited without our prior written permission.

8. User Submissions and Inquiries

When you submit information through our contact form, by email, by phone, or through any other channel associated with the Website (collectively, “Submissions”), you represent that:

- The information you provide is true, accurate, and complete;
- You have the legal right to submit the information;
- The Submission does not violate the rights of any third party or any applicable law.

By making a Submission, you grant us a non-exclusive, royalty-free, worldwide licence to use the Submission for the purpose of responding to your inquiry, providing quotations, performing services, and operating our business, subject to our Privacy Policy.

Submissions are not treated as confidential unless we expressly agree otherwise in writing. Please do not send us confidential, proprietary, or sensitive personal information (such as financial account details, health information, or government identification numbers) through the contact form or unsolicited email.

9. Photo Gallery and Project Examples

Photographs and project examples displayed on the Website depict past work and are provided for illustrative purposes only. Actual project appearance, materials, workmanship, and results may vary depending on the scope of work, site conditions, materials selected, age of the structure, weather, and other factors. Nothing in our photo gallery constitutes a guarantee of any specific outcome for your project.

10. Warranty Information

Any reference on the Website to a workmanship warranty — including our 10-year workmanship warranty — is a general summary only and is subject to the specific terms, exclusions, conditions, and registration requirements set out in the written warranty document provided with the Service Agreement. Manufacturer warranties on materials are provided directly by the applicable manufacturer and are subject to their separate terms.

11. Financing and Third-Party Services

Our Website references financing options made available through one or more third-party financial service providers. Premium Roofing Ltd. is not a lender. All credit decisions, loan

terms, interest rates, fees, pre-qualification outcomes, and disbursements are determined solely by the applicable third-party lender under its own terms and conditions. We are not responsible for the acts, omissions, policies, or products of any third-party lender or financing provider.

The Website may also contain links to other third-party websites, social media platforms, industry associations, review platforms, or business directories. We provide these links for convenience only and do not endorse, control, or assume responsibility for the content, privacy practices, or terms of any third-party site. Your use of third-party websites is at your own risk and subject to their terms.

12. Disclaimer of Warranties

The Website and all Content are provided on an “as is” and “as available” basis, without warranties of any kind, whether express, implied, statutory, or otherwise. To the fullest extent permitted by applicable law, we disclaim all warranties, including without limitation:

- Implied warranties of merchantability, fitness for a particular purpose, and non-infringement;
- Warranties that the Website will be uninterrupted, secure, error-free, or free of viruses or other harmful components;
- Warranties regarding the accuracy, reliability, completeness, or timeliness of any Content, including pricing references, service descriptions, product specifications, project timelines, or warranty summaries.

You use the Website at your own risk. Nothing on the Website constitutes professional engineering, construction, legal, financial, or insurance advice. For advice specific to your property, please contact us directly or consult a qualified professional.

This section does not limit any non-excludable statutory rights you may have as a consumer under applicable law, including the Business Practices and Consumer Protection Act (British Columbia).

13. Limitation of Liability

To the maximum extent permitted by applicable law, Premium Roofing Ltd. and its officers, directors, shareholders, employees, contractors, agents, and affiliates shall not be liable for any indirect, incidental, special, consequential, exemplary, or punitive damages — including loss of profits, revenue, data, goodwill, or business opportunity — arising out of or in connection with:

- Your access to, use of, or inability to use the Website;
- Any errors, inaccuracies, or omissions in the Content;
- Any unauthorized access to or alteration of your Submissions;
- Any conduct or content of any third party on or linked from the Website;
- Any third-party financing, products, or services referenced on the Website.

This limitation applies whether the claim is based in contract, tort (including negligence), strict liability, statute, or any other legal theory, and whether or not we have been advised of the possibility of such damages.

Our total aggregate liability to you for any and all claims arising out of or relating to the Website or these Terms shall not exceed one hundred Canadian dollars (CAD \$100.00).

Nothing in these Terms excludes or limits liability that cannot lawfully be excluded or limited, including liability for fraud, wilful misconduct, or bodily injury or death caused by negligence.

14. Indemnification

You agree to defend, indemnify, and hold harmless Premium Roofing Ltd. and its officers, directors, shareholders, employees, contractors, agents, and affiliates from and against any claims, demands, losses, liabilities, damages, costs, or expenses (including reasonable legal fees) arising out of or related to:

- Your breach of these Terms;
- Your misuse of the Website;
- Your Submissions;
- Your violation of any applicable law or the rights of any third party.

We reserve the right, at our own expense, to assume the exclusive defence and control of any matter subject to indemnification by you, in which case you agree to cooperate with our defence.

15. Privacy

Your use of the Website is also governed by our Privacy Policy, available at <https://premiumroofingltd.com/premium-roofing-privacy-policy/>. Please review it carefully.

16. Modifications to the Website

We may modify, suspend, or discontinue the Website — or any part of it — at any time, with or without notice. We are not liable to you or any third party for any modification, suspension, or discontinuation of the Website.

17. Changes to These Terms

We may update these Terms from time to time. Revised Terms will be posted on this page with an updated Effective Date. Your continued use of the Website after changes are posted constitutes your acceptance of the revised Terms. We encourage you to review these Terms periodically.

18. Governing Law and Jurisdiction

These Terms, and any dispute arising out of or relating to these Terms or your use of the Website, are governed by the laws of the Province of British Columbia and the federal laws of Canada applicable therein, without regard to conflict-of-laws principles.

You agree that any action or proceeding arising out of or relating to these Terms or the Website shall be brought exclusively in the courts of competent jurisdiction located in Kelowna, British Columbia, and you irrevocably submit to the personal jurisdiction of those courts. This section does not limit any non-waivable rights you may have to bring proceedings in your province of residence under applicable consumer protection law.

19. Severability

If any provision of these Terms is held by a court of competent jurisdiction to be invalid, illegal, or unenforceable, that provision shall be modified to the minimum extent necessary to make it enforceable, or severed from these Terms, and the remaining provisions shall continue in full force and effect.

20. No Waiver

Our failure to enforce any right or provision of these Terms shall not constitute a waiver of that right or provision. No waiver shall be effective unless made in writing and signed by an authorized representative of Premium Roofing Ltd.

21. Entire Agreement

These Terms, together with our Privacy Policy and any Service Agreement you enter into with us, constitute the entire agreement between you and Premium Roofing Ltd. regarding your use of the Website and supersede all prior or contemporaneous understandings on that subject.

22. Contact Us

If you have questions about these Terms, please contact us at:

Premium Roofing Ltd.

1502 Sutherland Ave, #202

Kelowna, BC V1Y 5Y6

Canada

Email: info@premiumroofingltd.com

Phone: +1 (250) 258-8600